



Bainbridge College Customer Service Award
Goes to BC Customer Service Champion

Dr. Tonya Strickland Receives Governor's Commendation



Bainbridge College's Dr. Tonya Strickland receives congratulations from President Tom Wilkerson for her state award, the Governor's Commendation for Customer Service.

Bainbridge College Customer Service Champion Dr. Tonya Strickland received a Governor's Commendation for Customer Service for her work. She chairs two divisions at BC, Arts and Sciences and Learning Support. Her story is featured at www.GeorgiaCustomerService.com.

In addition to being honored by the governor in Atlanta in January 2010, she was surprised at the college's annual holiday luncheon when President Tom Wilkerson presented her BC's Outstanding Customer Service Award. She was the third such recipient at the college.

"Tonya has one of the busiest offices on campus, yet she is not only a model of excellent customer service, but she also has worked to bring about significant, positive changes in customer services throughout our campus and across our state," President Wilkerson said of Dr. Strickland.